

**To: Mayor Pillion & members of Town Council**  
**From: Mike Cochran, Town Manager**  
**Subject: Town Manager's Monthly Report - September 2023**

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### **Finance & Treasury -**

The Finance Department is preparing to meet with the various departments to review their budgets at the 25% mark through the fiscal year.

The treasurer's office is fully staffed. They continue to work on keeping on top of the delinquent customers as well as processing the local tax revenues.

### **Public Works -**

1. Public Works participated in in the United Way Career Fair for Southwest Virginia at the Fairgrounds.



2. Public Works town webpage updated with the latest Project Report.

- **Street Department/Solid Waste/Central Garage-**

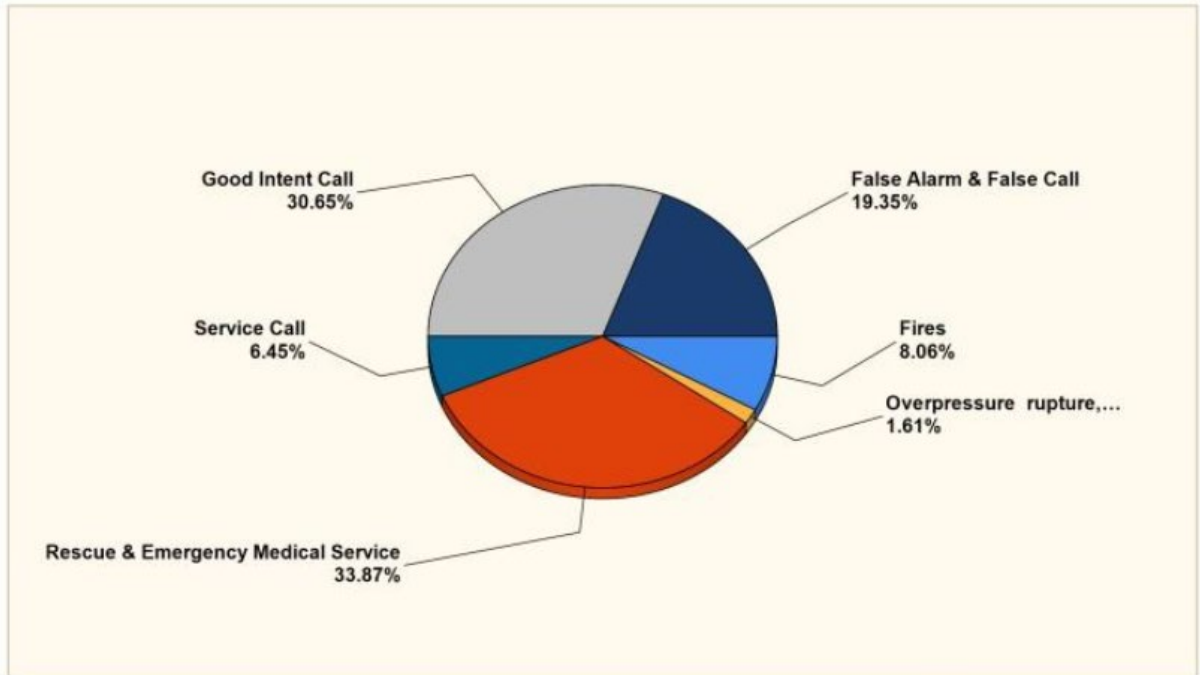
1. Signalization repairs at Cummings St./Valley St.
2. Pedestrian signal repair at Main St./Russell Rd. VDOT Assisting with control box.
3. Townwide pothole/asphalt repairs.
4. Solid Waste and Brush continues.
5. Preparations are being made for Fall Leaf season.
6. Preparations being made for sinkhole repair at Smartview Drive

- **Facilities Maintenance/Parks & Grounds-**

1. Coomes Center shutdown work.
2. HVAC repairs
3. Pump Track construction assistance to the contractor onsite.

4. Paint outside Town Hall. Shutters, Gable end, and associated areas.
5. Sinking Spring Cemetery Fence painting.
6. Fall Decorations installed townwide.

**Fire Department:**



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	5	8.06%
Overpressure rupture, explosion, overheating - no fire	1	1.61%
Rescue & Emergency Medical Service	21	33.87%
Service Call	4	6.45%
Good Intent Call	19	30.65%
False Alarm & False Call	12	19.35%
<b>TOTAL</b>	<b>62</b>	<b>100%</b>

The Town of Abingdon Fire Department responded to 62 incidents in the month of September. Responses occurring inside the Town of Abingdon Corporation Limits totaled 31 (50%) for a total of 227 personnel hours. The average response time was 7:57 minutes for these calls. Responses to calls outside of the Town limits totaled 31 (50%) for a total of 242.5 personnel hours. The average response time was 10:11 minutes for these calls.

Motor Vehicle Crashes were responsible for nearly 34% of the calls responded to in September. The Department also responded to five fires during the month.

More incidents occurred on a Friday, accounting for 15 of the 62 incidents. More calls were answered in the 4PM hour followed by the 3PM hour.

## Police Department:

### September Statistics

**Incident Reports: 338**

Group A Offenses: 27

Group B Offenses: 312

**Crash Reports: 28**

**Arrests: 35**

**Traffic Stops: 116**

**Traffic Citations Issued: 74**

- 2 citations were issued on Lowrey Drive
- 1 citation was issued on Russell Road
- 10 citations were issued on Porterfield Highway
- 4 citations were issued on West Main Street
- 4 vehicles were stopped on Valley Street with no citations issued. Compliance with the speed limit on Valley Street is generally good.



New police shoulder patches have been received and are being deployed. This new design keeps with the themes of Abingdon with a more subdued and modern look.

Officers continue to receive advanced training in various areas to enhance their skills.

APD assisted the VSP with search warrants at different locations throughout the town related to ongoing illegal activity.

## Parks & Recreation -

### Coomes Center

- During the month of August, we started our swim team program, CAST. We currently have 34 children participating, which is up 20 from the end of last season. This program had been discontinued during the COVID situation and was restarted this past year. It is a competitive program for our young swimmers.

They will compete in 4 swim meets during the season, two at the Coomes and two away.

- The after-school program is doing well with 22 children participating. We are also offering a day program for the children during the county school's fall break.
- This month we will also start marketing for our Youth Volleyball League. This is a large program for us, we had over 200 kids last year and we are hoping to expand into other areas as well.
- We currently have a total of 1,947 memberships at the Coomes Center compared to September 2022 we had 1,614 memberships.
- During the month of September, we generated \$27,416.26, compared to September 2022 we generated \$18,769.84.
- We completed several tasks during shutdown week that we believe make the customer experience better at the Coomes Center. We had the gym floor refinished; we painted the pool deck, we deep-cleaned all locker rooms, painted the lobby, and moved the front desk further back to allow for more walking space.

#### **The Meadows**

- We had tournaments every weekend in September, and we still have 7 more tournaments scheduled for the year.
- The pump track is under construction, things seem to be going smoothly and it should only be a few more weeks until they are done. They should be putting down asphalt on Tuesday of this week. All of the dirt work on the ramp and skills area has been completed.
- During the month we continue to host all of Rush Soccer practices and tournaments, they will be wrapping up their season in the middle of this month.
- We have also been having Meadows staff members spend more time at Latture Field to make sure that the field is mowed, painted, and trash is picked-up for Abingdon Youth Football.
- We continue to have practices on all of the fields every night of the week. We are serving several local travel baseball and softball teams that would not have field access otherwise.

#### **Community Development -**

- Code compliance opened 6 new cases while also removing 20 advertising related signs from various right of way throughout town.

- Staff continued training in several areas to expand their certifications held.
- Staff completed the work on expanding the OH District.

### **Tourism:**

#### Earned Media

- Tumbling Creek Cider Company, Hellbender Hopped, nominated USA Today 10 Best Cider
- Southern Living print edition The South's Best Places to Retire Print  
Impressions: 13.1 million
- U.S. News & World Report 19 Most Romantic Getaways in Virginia  
Impressions: 106 million
- The Travel 10 Amazing Trips To Take In The Fall In Virginia  
Impressions: 2.6 million
- Abingdon featured in The Travel 10 Best Places To See Fall Foliage In Virginia ( & Where To Stay)  
Impressions: 2.6 million
- Abingdon featured in World Atlas 9 Top Places To Visit In Virginia In The Fall  
Impressions: 8.8 million
- Style Blueprint  
[https://styleblueprint.com/everyday/crooked-road-music-heritage-trail/?fbclid=IwAR2qU8xb5FEnHF9MoTiBMXr1hwe65YUroirBCZMdMDrFqxDYUT05xy6ng7g\\_aem\\_AXmlucoZOzfgn8OHuUBudpSZynh-ROhpsJaKkpDjpBq0Xf3jfqLJ\\_tEx1aMrOf-7FeA&mibextid=Zxz2cZ](https://styleblueprint.com/everyday/crooked-road-music-heritage-trail/?fbclid=IwAR2qU8xb5FEnHF9MoTiBMXr1hwe65YUroirBCZMdMDrFqxDYUT05xy6ng7g_aem_AXmlucoZOzfgn8OHuUBudpSZynh-ROhpsJaKkpDjpBq0Xf3jfqLJ_tEx1aMrOf-7FeA&mibextid=Zxz2cZ)  
Impressions: 300k
- World Atlas 12 Small Towns In The Appalachians Were Ranked Among US Favorites  
Impressions: 8.8 million
- Explore Ride The Best Rail Trails In America Also featured in VN Explorer  
Total Impressions: 594k
- The Travel 10 Free Things To Do Outdoors This Fall In Virginia  
Impressions: 2.6 million

- Attended *International Bluegrass Music Association & Awards*, a five-day show in Raleigh, NC
- Applied for a Virginia Tourism Grant
- Updated the TOA tourism map
- Created a video and set up a welcome table at Emory & Henry University Open House

### **September Groups**

- Virginia Master Naturalist 3-day conference at SWHEC 200
- NC MG Car Club - 46 attendees, Provided information packets
- Provided welcome bags for Plein Air Festival for artist
- YETI 100 Miler, 325 registered, September 28-30

### **October Groups**

- Appalachian Long Distance Hikers Association 230, October 6-10
- Virginia Breast Cancer, About the Pink 13.1, October 20-21
- Motor Coach from Saint Louis

### **New Businesses**

- Boho Collective - Located at 129 East Main Street they feature women's clothing.
- Papa Julio's - Located at 735 East Main Street next to the movie theater.