

ABOUT THE SERVICE

- Different areas of the county are provided transportation into a commercial center on different days (see list inside).
- Customers are picked up at or near their homes in the county and taken to a destination of their choice.
- Multiple destinations may be accommodated depending upon the needs of all the passengers within the time allotted.
- All our vehicles are wheelchair accessible.
- Mountain Lynx will attempt to provide service to any passenger requesting transportation within the service area.
- Each time you call to schedule a trip, please provide exact pick-up location and destination addresses, time, name and any special mobility needs.

NEED TO CANCEL? PLEASE CALL!

RULES TO RIDE

- The use of safety belts is required.
- Mobility devices must be secured.
- Passengers must provide child safety seats for children.
- Packages are limited to what you can safely carry on the bus in one trip.
- Aisles and emergency exits must be kept clear of personal belongings.
- Respect other riders by maintaining good personal hygiene practices.
- Disorderly and disruptive behaviors, both verbal and physical, will not be tolerated.



Mountain Lynx Transit operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with District Three Governmental Cooperative.

For information on procedures to file a complaint, please contact DTPT by one of the means below.

4453 Lee Highway, Marion, VA 24354
Phone: 276-783-8157 or Toll Free: 800-541-0933
Fax: 276-783-3003
E-mail: info@district-three.org
TTY: Virginia Relay 711



Washington County
276-676-0700

Linking People with Life...



CatchTheLynx.org

Fare: \$0.50 Each Trip
Children under 6 ride free

Last Revision August 12th, 2019

AREAS & DAY OF SERVICE

South Holston Lake
Green Spring
Wautaga
Oseola
AlvaradoTUESDAY

Hayters Gap
Glade Spring
Emory
Meadowview MONDAY*

Damascus
Taylor's Valley
Wideners Valley
Friendship
Rhea Valley TUESDAY

Wyndale
Wallace
Benhams THURSDAY

Whitetop
Green Cove
Konarock WEDNESDAY^

Greendale
Mendota FRIDAY

Destination is Abingdon unless noted otherwise.

*Destination is Exit 7

^Destination is Exit 7, 1st, 3rd, 5th

**Schedule subject to change
without notice**

SCHEDULING A TRIP

1. CALL FOR A RESERVATION:

Call the reservation line by 3:00 pm on the last business day before the trip.

Local: 276-676-0700

Toll-free: 888-676-2662

TTY: Virginia Relay dial 711

2. PROVIDE INFORMATION:

Be ready to provide: name, telephone number, exact address of your pick-up point, and destination.

Let us know if assistance is needed beyond standard curb-to-curb service.

3. NOTE YOUR PICK-UP TIME:

You will be given a pick-up time with a 30 minute window.

4. BE READY EARLY:

Please be ready and waiting. The bus may arrive 15 minutes prior to or after your pick-up time. The bus driver cannot wait longer than 5 minutes.

**PLEASE CALL IF YOU NEED
TO CANCEL YOUR TRIP!**

RULES TO RIDE

- The use of safety belts is required
- Mobility devices must be secured
- Respect other riders by maintaining good personal hygiene practices and refraining from using heavy perfumes
- Only service animals allowed; no pets
- Exact change fare or a pass must be presented at time of boarding
- Passengers must provide approved child safety seats as required by Virginia law for private vehicles
- Hazardous materials are prohibited, e.g. car batteries, flammables
- Respect others by using headphones and setting volume for your ears only
- Aisles and emergency exits must be kept clear of personal belongings
- Disorderly and disruptive behaviors both verbal and physical will not be tolerated

**NO SMOKING
EATING or
DRINKING**

